

Expert care for your timeless treasures

Time and Me is an exclusive service center for all premium watch brands and the authorized center for spare parts & services for Raymond Weil.

Time and Me is beyond a service center. We are a blend of technical excellence infused with affection.

We offer you exclusive, personalized service for your Exquisite Ornament with precision and expertise and with the same passion as those who created them.





Servicing exquisite time pieces with affection



Watches are our passion and nothing makes us happier than giving you years of enduring pleasure.

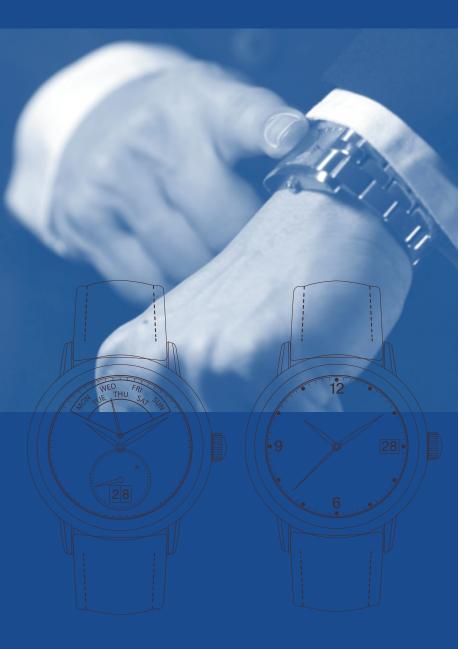
Luxury watches are meant to be a loyal companion in ones everyday life. To ensure that your exquisite watches continue to meet their precise standards even after many years of use, we recommend regular maintenance.

We ensure that your timepiece receives the care it deserves.

The Premium
Watch Service Center



5 Point Check





Water Resistance Check

We test your watch to ensure continued water resistance. We lubricate gaskets and seals and replace them wherever necessary.



Magnetization Check

We test your watch for magnetization, caused by electronics that may affect the timing of a watch.



Bracelet Check

We inspect bracelets and tighten or replace screws, if necessary. Any items not in-store can be special-ordered through our service team.



Battery Check

During the battery replacement process we also check for any leaks that can be repaired at the same time.



The Final Touch

A soft cloth wipe-down of the entire watch is given before it is ready to be shipped to give it a more shiny and elegant finish.



Maintenance Services



Battery Replacement

Battery replacement is offered at free of cost during the service warranty period. During the battery replacement process we also check for any leaks that can be repaired at the same time.



Sizing & Adjustments

We will adjust the size of a watch, regardless of where it was purchased. This is complimentary for any watch bought at Time & Me. If it doesn't fit well, it does not match up to your personality well enough. In order to ensure that your watch is a perfect fit, our professional staff provides sizing and other adjustment related services.



Ultrasonic Cleaning

The ultrasonic cleaning procedure is designed to thoroughly clean the bracelet and case, ensuring that every timepiece dispatched is in its original condition. The ultrasonic bath, conducted in a vessel that contains an electrolyte solution, converts electrical energy into high frequency sound waves which provides an exhaustive cleansing effect.



Straps & Bracelets

Time & Me offers a replacement of straps and bracelets of the same model. Any items not in-store can be special-ordered through our service team. We believe in offering endless possibilities by providing a diverse selection of replacement straps and bracelets for your invaluable timepiece. Finding the right replacement is therefore never a problem

Maintenance Services



Water Resistance Maintenance

An extremely crucial watch care point is to protect your timepiece from water damage. Under this maintenance we lubricate gaskets and seals an replace them wherever necessary to ensure the continued water resistance of a watch.

Repair Services

- Water Resistance Check
- Magnetization check
- Bracelet Check
- **Battery Check**
- The final touch
- Complete overhaul

Dedicated to serving the expectations of luxury watch owners





Our Specialities

- Kiosk environment mixing sales and service
- Skilled technician with over ten years experience in watch repairs
- Experienced in production, servicing and repairs of prestigious and luxury brands
- Knowledgeable in mechanical movements and calibers specific to each individual brand, all in compliance to Swiss precision and testing
- Technical knowledge of the way mechanical, electronic and chronograph timepieces work
- A thorough understanding of how to use and care for equipment used to do repairs
- A wide knowledge of the different styles, designs and manufacturers of clocks and watches
- Make special parts for antique watches and clock
- Finest watch care with utmost dedication

Machine & Tools We Use

- Greiner vibrograph cleaning machine
- Greiner vibrograph time setting
- Witchi q test
- Burgeon magmatic
- Burgeon device for opening & closing waterproof watch cases
- Polishing machine
- Polishing shaft
- Burgeon hand setting tools
- Burgeon tweezers
- Burgeon pin vices
- Burgeon screwdrivers
- Burgeon movements holders
- Burgeon hand removing instrument
- Rolex opener and its specialized tools





RAYMOND WEIL

GENEVE

The exclusive & authorized center for services & spare parts for Raymond Weil

Ensuring continuing pleasure and performance of your RAYMOND WEIL timepiece

Tips for getting enduring pleasure from your treasured RAYMOND WEIL time piece

• To ensure reliable performance your watch should be serviced at least every three years.

• Batteries should last for up to three years. If your watch needs a new battery please attend to this immediately as dead cells can harm the movement.

 A water resistant model should have its seals checked at least every 2 years, and annually if the watch is worn whilst bathing to ensure its water resistance.

 Your watch must be returned to an official RAYMOND WEIL agent for servicing and any other necessary repairs.







The Premium
Watch Service Center

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